

## Statement of Result

CHI WING CHUNG

Flat F, 20/F, Block 8, Richland Gardens, Kowloon Bay,  
Kowloon, HONG KONG

Exam Date : 07 Jun 2014      Issue Date : 17 Jun 2014      Candidate Number: 9980071281501777

Candidate : CHI WING CHUNG

Exam Level: ITIL FOUNDATION (2011)

Module : ITIL® Foundation Examination

Overall Result : PASS

Maximum Score : 40.00      Candidate Score: 38.00      Percentage Score : 95%

### Result Breakdown

Topic Description	Number of marks awarded	Number of possible marks	Success Rate
FND.01-Service management as a practice	4.00	4.00	100.00%
FND.02-The ITIL service life cycle	3.00	3.00	100.00%
FND.03-Generic concepts and definitions	6.00	6.00	100.00%
FND.04-Key principles and models	4.00	5.00	80.00%
FND.05-Processes	16.00	17.00	94.12%
FND.06-Functions	2.00	2.00	100.00%
FND.07-Roles	2.00	2.00	100.00%
FND.08-Technology and architecture	1.00	1.00	100.00%
	<b>38.00</b>	<b>40.00</b>	<b>95%</b>

Notes :

### THIS IS NOT A CERTIFICATE

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